

Business Analyst

3LOG is a technology company based in Richmond (Vancouver), BC and looking for an experienced Software Business Analyst to implement our highly configurable software at external client sites. Are you a strong analyst who can gather user requirements, build consensus and articulate business objectives to your technical counterparts? Can you partner with end users, developers and management staff to drive the delivery of systems to our customers?

Key Areas of Responsibilities:

- Develop requirements specifications
- Proactively communicate and collaborate with developers and clients to analyze information needs and functional requirements and deliver Functional requirements (Business Requirements Document), Use Cases, GUI, Screen, and Interface designs as needed.
- Collaborate with developers and subject matter experts to establish the technical vision and analyze tradeoffs between usability and performance needs
- Work independently with users and under direction of managers to define concepts
- Liaise between business units, end-users, technology teams and support teams.
- Provide excellent client management inclusive of excellent communications, responsive follow through, and advocacy for client issues within internal departments
- Assist with resolution of technical issues for our clients via email and telephone
- Maintain and expand documentation on all systems configurations, processes and procedures
- Some Report and Code writing responsibilities are included in this position

Desired Skills & Experience:

- Excellent written, oral and presentation skills suitable for communication to all levels
- Great ability to retain information
- Understanding of product development best practices, lean, agile teams, quality process, and good judgment for trade-off decisions
- Attention to detail and organizational skills are a must
- Assertive and proactive with addressing customer issues
- knowledge in Transact-SQL writing stored procedures, table schemas, views and more
- Experience with Oracle and client server development tools (such as Delphi) a plus
- Competency in ER diagram modeling using tools including ERwin, Visio or others
- Experience working with teams in multiple locations and time zones
- Passion for continuous learning!

How to Apply:

This is a Permanent Full time position with competitive salary, company paid benefits, and the opportunity to make a difference. Only candidates selected for an interview will be contacted. Please apply for this opportunity by sending your resume with a cover letter to hr@3log.com